## **Quality Policy**

It is the policy of C.F.F. Stainless Steels Inc. to provide our Customers with the best possible product at a competitive price level.

We have organized and implemented a "Quality Management System" where by each employee is responsible for the quality of their own work. We have integrated all of the control aspects of quality assurance into each employee's mandate. This system creates a thought process that supports our quality concepts and objectives, and reinforces our commitment to meeting both customer needs and expectations while improving customer service and satisfaction.

We will, through measurable performance objectives and by continually improving the effectiveness of our quality system, guarantee our competitive edge and ensure our future.

> S.D. Haddy Director of Operations