

QUALITY POLICY

It is the policy of C.F.F. Stainless Steels Inc to provide our customers with the best possible product at a competitive price level.

We have organized and implemented a "Quality Management System" whereby each employee is responsible for the quality of their own work.

We have integrated all the control aspects of quality assurance into each employee's mandate. This system creates a thought process that supports our quality concepts and objectives and reinforces our commitment to meeting both customer needs and expectations while improving customer service and satisfaction.

We will, through measurable performance objectives such as on-time delivery, and by continually improving the effectiveness of our quality system, guarantee our competitive edge and ensure our future.

Jacqueline Cheslock
President/QA Lead